

Comparison of WebEOC[®] 7.x and the New WebEOC

Over the last three years, the Intermedix team has worked thousands of hours, consulted with multiple clients, and invested a significant amount of resources in what is proving to be the biggest WebEOC release to date. This WebEOC release is bigger than just the 8.0 version. It is an **entirely new WebEOC!**

OVERVIEW

This document compares current features with the same features in the new WebEOC, and demonstrates how they differ in “look and feel” and location. Where appropriate, it also touches on changes to specific processes.

Features and changes this document addresses include:

- The new Home landing page and accessing and using the control panel.
- Modifications to selecting a position and incident.
- Changes to specific actions, such as opening boards, and accessing the Admin window.
- Examples of changes to common board features.
- Details about the Admin window, including navigation, user interface updates, and more.
- Changes made to streamline a portion of incident management.
- Details about changes to board editor functions.
- New Sessions plugin.

This document is not designed to address every change that is being introduced since all aspects of the application have undergone change. Instead, we invite you to read these high-level descriptions and then access the new WebEOC to try it out. We are confident that you will like what you see!

Examples of existing functions are marked with a yellow star (★). Examples of new or revised functions from the new WebEOC are marked with a blue star (★).

Important: We strongly recommend that you back up your databases immediately prior to upgrading to the new WebEOC.

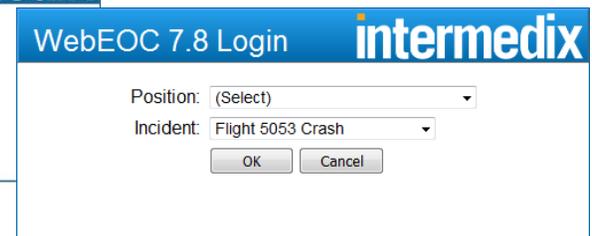
LOGGING IN

From the moment you access the new WebEOC system, you will note differences in the user interface. The pages you use to log in to the system look very different from the existing pages, but the workflow is essentially the same.

With the new WebEOC, the first page that opens may be a page showing an agency-wide message, if one has been set up for your organization. This type of message now appears in its own page, separate from the login page. You must click **Accept** to access the login page.



Currently, you enter your **User** name and **Password**. When you enter valid credentials and click **OK**, the next page contains the **Position** and **Incident** fields.

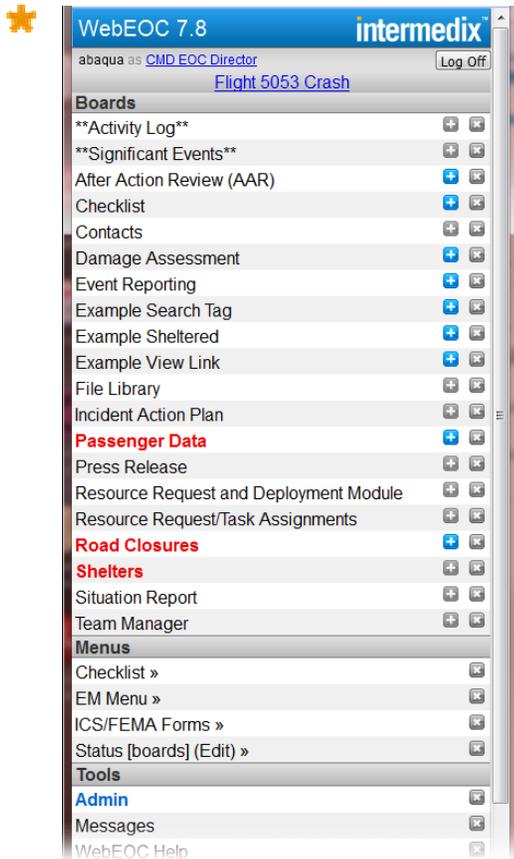


The new WebEOC workflow is much the same. First, you enter your credentials, click **Log In**, and then specify the **Position** and **Incident**.

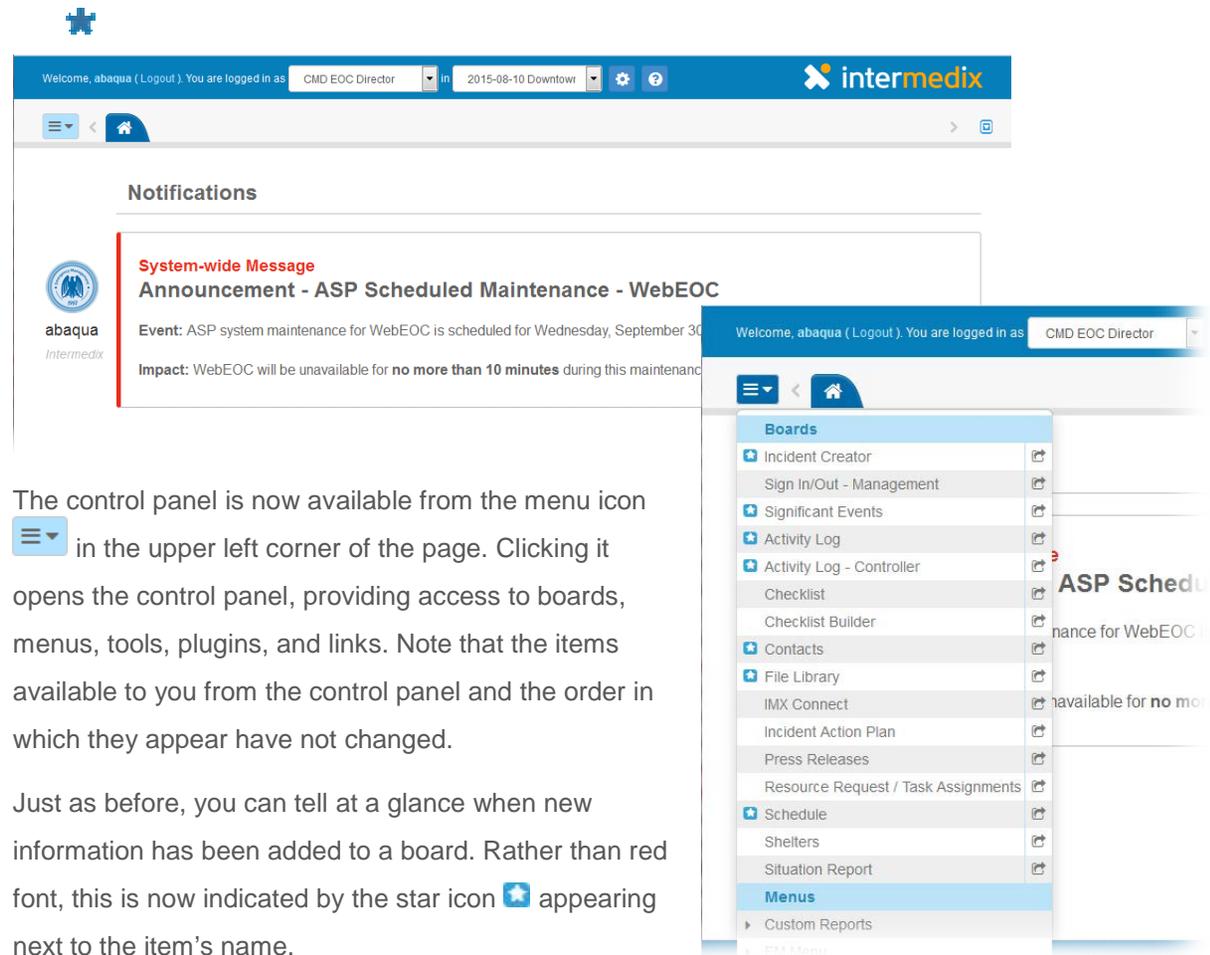


LANDING PAGE AND CONTROL PANEL

The screenshot below shows an example of the current control panel. This is the first window you see when you log in to WebEOC.



When you log in to the new WebEOC, you are taken directly to the new Home page. You are also taken to this page when you change positions. The Home page displays agency information, as well as system-wide messages that keep you and other users immediately informed of critical information. You can return to the home page at any time by clicking the home  tab at the top of the page.

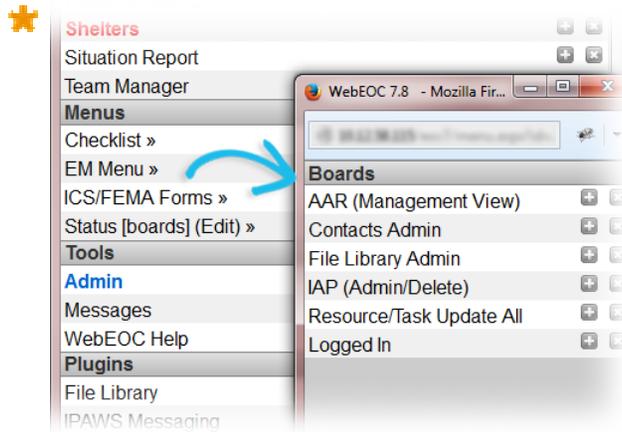


The control panel is now available from the menu icon  in the upper left corner of the page. Clicking it opens the control panel, providing access to boards, menus, tools, plugins, and links. Note that the items available to you from the control panel and the order in which they appear have not changed.

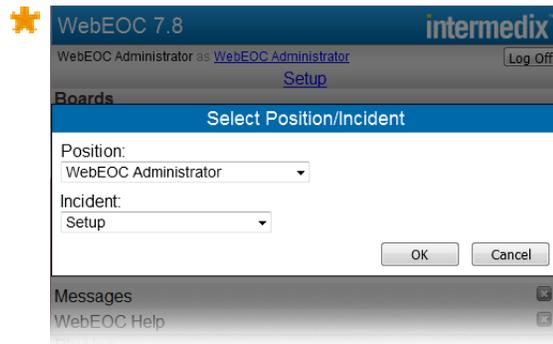
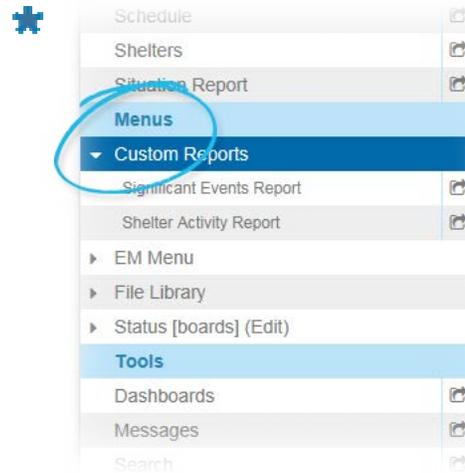
Just as before, you can tell at a glance when new information has been added to a board. Rather than red font, this is now indicated by the star icon  appearing next to the item's name.

LANDING PAGE AND CONTROL PANEL (continued)

In previous releases, when you clicked a menu in the control panel, a new window opened showing the options available.



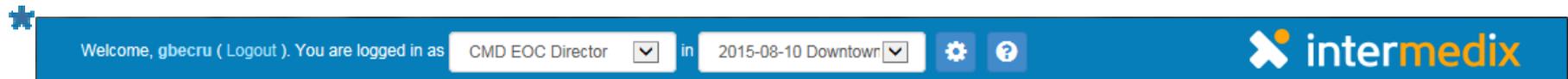
In the new control panel, menus now appear in expandable sections. Click the name of the menu or the arrow to the left of its name. The section expands to show you the available options.



As in previous releases, the position and incident you logged in to appear on the first page you see. In the current WebEOC, these elements appear in the control panel and you can change them by clicking the appropriate link and clicking **OK**.

In the new WebEOC, these now appear in fields at the top of the page. Clicking the field opens a drop-down menu from which you can choose another position or incident.

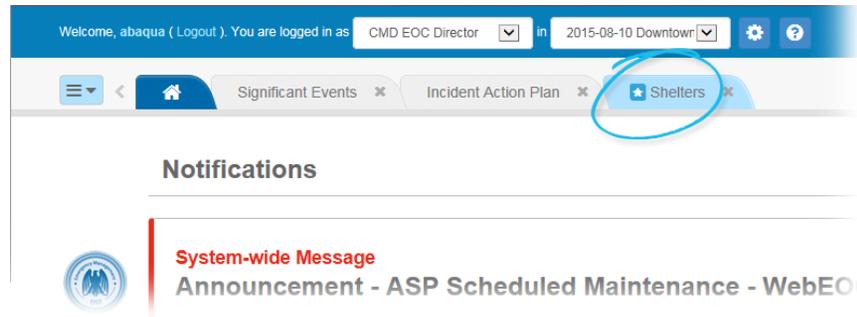
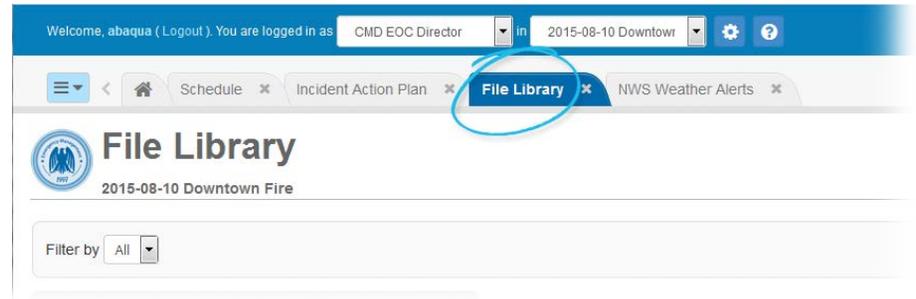
Also note that you can quickly access Help resources by clicking the Help icon  to the right of the position and incident fields.



TABS AND WINDOWS

As before, clicking an item’s name in the control panel opens that board, tool, menu, or plugin. In the new WebEOC, this action opens the item in a new tab in the existing window. This behavior offers a better user experience overall, and especially when using mobile devices, such as tablets.

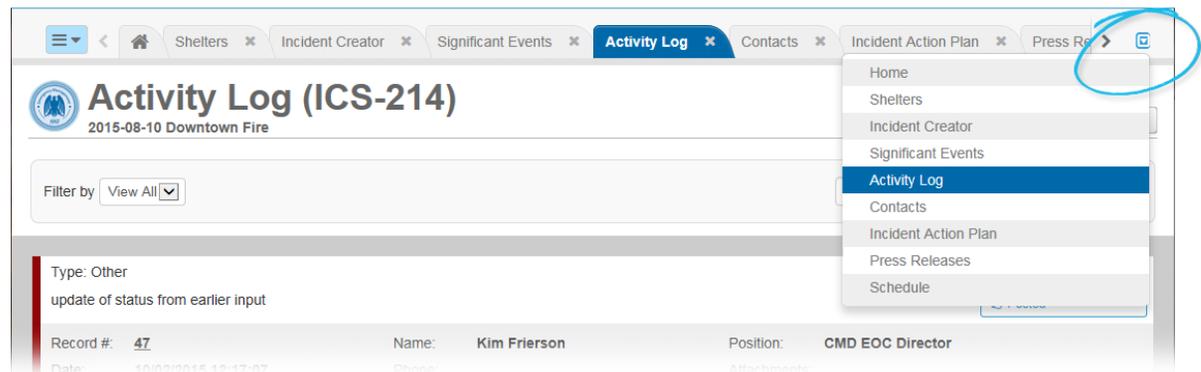
The tab for the option that is currently in focus is dark blue.



If you have a board tab in focus and changes are made to another board or item that you have open, the system notifies you by placing the star icon  in the tab header and changing the tab’s color to light blue.

When you have many tabs open, you can quickly move from one to another by using the menu on the right side of the tab bar. Open the menu and select the correct option. That tab comes into focus.

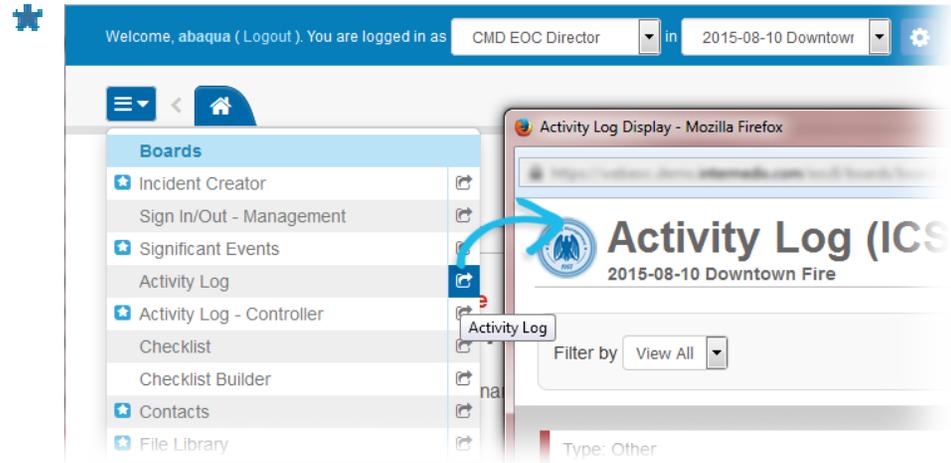
You can also scroll through the open tabs when they expand beyond the visible area by clicking the arrow icons   to the left and right of the tabs.



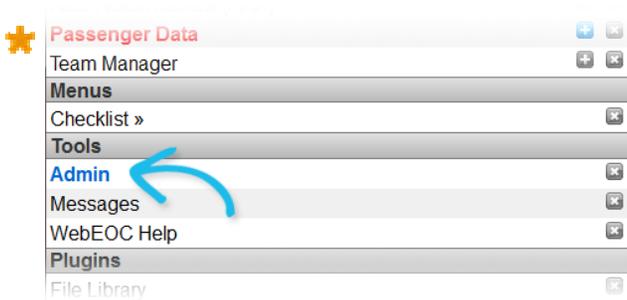
TABS AND WINDOWS (continued)

Note: WebEOC remembers the tabs you view based on your current position. That is, when you log in the same tabs are open as when you last logged out of that position. The system remembers the tab configuration for each of your positions.

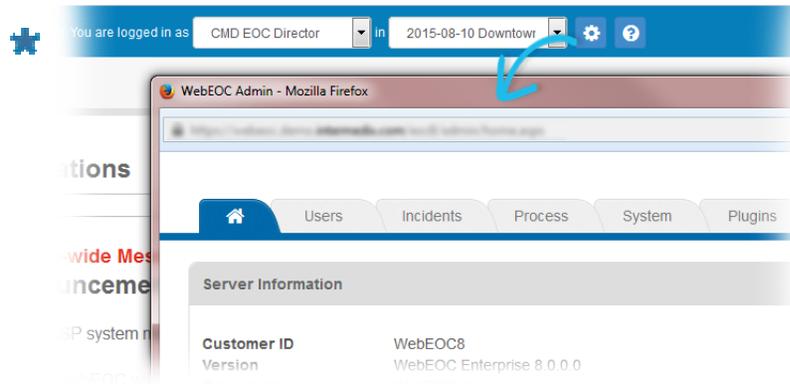
You also have the option to open a board, tool, menu, link, or plugin in a new window. Clicking the window icon  to the right of the option's name in the control panel opens that option in a new window.



Currently, authorized users open the *Admin* window by clicking the link in the control panel.



In the new WebEOC, the new gear icon provides access to the *Admin* window. Clicking it opens a new window containing WebEOC administration features.



BOARD COMPARISON

The following is an example of a default board as it exists in version 7.x.

Priority	Status	City	Closed Road	From Cross Street	To Cross Street	Last Updated	Detail	Edit
Medium	Closed	Milwaukee	Capitol Drive	Humboldt		01/08/2015 14:21:28		Select
Medium	Closed	Glendale	Stanton Drive	Marne	Kendall	01/08/2015 14:20:35		Select
High	Closed	Glendale	Green Bay Road	Marne		01/07/2015 11:30:58		Select
High	Closed	Whitefish Bay	Silver Spring	Hollywood		01/07/2015 11:29:56		Select
Medium	Closed	New Berlin	Beloit Road			01/07/2015 11:26:08		Select

Note: All of your existing boards are accessible in the new WebEOC and look and work the same as they did before this release. No changes are required to make your existing boards operational.

This is the same default board as it appears in the new WebEOC.

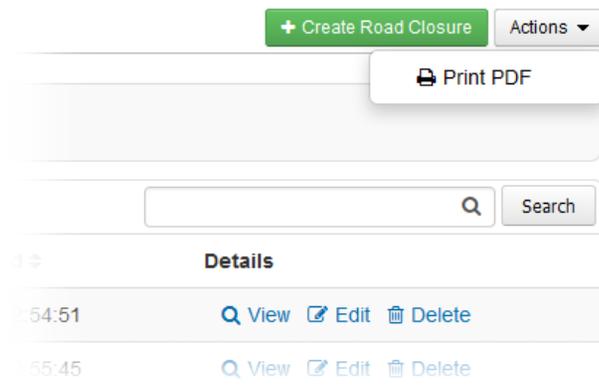
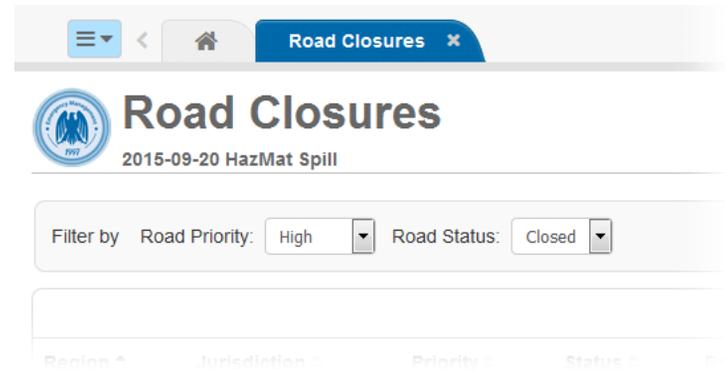
Region ^	Jurisdiction	Priority	Status	Road Name	From Cross Street	To Cross Street	Last Updated	Details
1	Springfield	Medium	Closed	N. Port Washington	Marne	Hampton	10/16/2015 15:20:12	View Edit Delete
1	Springfield	High	Closed	I-43	Silver Spring	Green Tree	10/16/2015 15:21:30	View Edit Delete
2	Mayberry	Low	Open	Hampton Road	Santa Monica Blvd.	Main St.	10/16/2015 15:20:34	View Edit Delete
2	Mayberry	Medium	Closed	W. Bluemound Road	near Froedtert	Reynolds St.	10/16/2015 15:21:19	View Edit Delete

The following sections highlight where to find and how to access key board features in the new WebEOC.

BOARD COMPARISON (continued)

Filters appear at the top of the list.

For example, in the *Road Closures* board, the user can filter the list of closures by **Priority** and/or **Status**. In in the example to the right, the user wants to see only those closures that are high priority where the road is closed.



The top right corner of the board list view contains a number of features:

- If there is a create or add option, this is where the button appears. In the example to the left, the user can click **Create Road Closure** to create a new record.
- If there are other actions the user can take, they appear in the **Actions** drop-down menu. In this example, the user can print a PDF of this list view’s content.
- The user can also enter all or part of a word to **Search** by. This is especially useful for pinpointing a specific record.

A board can be set up to use a new tag that allows sorting by column. Users can sort the records in the list by any column where the header contains arrow icons, such as those shown at right.

In this example, the user clicked the **Status** column to sort the road closures alphabetically by status.

Jurisdiction ↕	Priority ↕	Status ▲	Road Name ↕
Springfield	Medium	Closed	N. Port Washington
Springfield	High	Closed	I-43
Mayberry	Medium	Closed	W. Bluemound Road
Mayberry	Low	Open	Hampton Road

BOARD COMPARISON (continued)

Actions related to a specific record appear in its row on the right-hand side, as shown in the example to the right.

In this example, the user can **View** a record's details, **Edit** the details, or **Delete** the record.

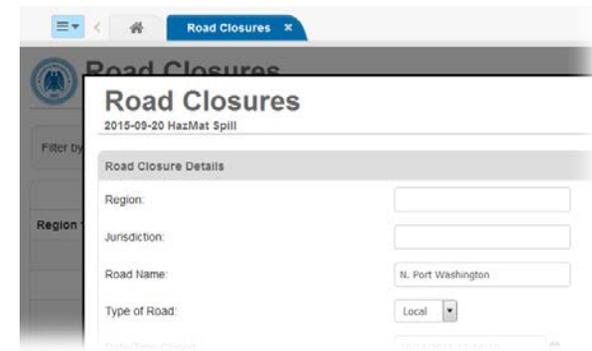
The options available to the users are now managed via board permissions, making board and feature access easier to administer.

In previous releases, when you viewed a board record's details or edited the record, it opened in the same window as the board.

In the new WebEOC, many view and edit windows open inside a small window. As in the example to the right, you can still see in the background the board you are working with. This is a handy reminder of the current context.

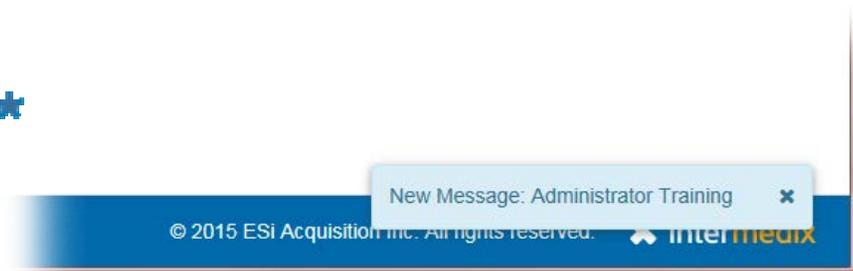
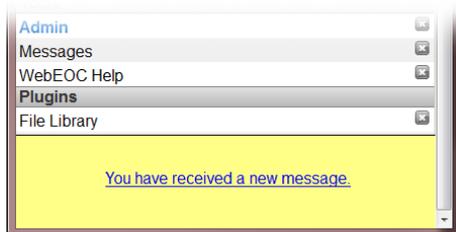


Last Updated	Details
10/14/2015 12:54:51	View Edit Delete
10/14/2015 12:55:45	View Edit Delete
10/14/2015 13:01:38	View Edit Delete
10/14/2015 12:56:37	View Edit Delete



Currently, when you receive a message or board notification while working in WebEOC, you are notified via a yellow banner that appears at the bottom of the control panel.

In the new WebEOC, a small pop-up appears in the lower right corner of the page. Messages and board notifications also appear on the *Home* page.



Note: User interface and feature updates have also been applied to add-ons and tools, including Checklists, Messages, Search, File Library, MapTac, NWS Weather Alerts, and Reporter.