



Texas Division of Emergency Management State Situation Report

New Information is in Blue Text

Event Name	24-0014 26APR Severe Weather
Date	May 21, 2024
Time	10:00 AM
Operational Period	8:00 AM May 20 to 8:00 AM May 21, 2024
Report Number	20

Regions Affected

TDEM Regions Affected	1, 2, 3, 4, & 8
DDs Active	13, 14, 15 & 16

STATEWIDE CURRENT SITUATION: On May 20, Governor Abbott [amended the disaster proclamation](#) for severe storms and flooding to include Calhoun, Delta, Jones, and Lamar Counties.

On May 19, Governor Abbott directed the Texas Division of Emergency Management (TDEM) to request additional counties be added to the Presidential Disaster Declaration for severe weather and flooding that began on April 26.

At the Governor's direction and following a review of damage assessments in additional impacted communities which show they exceed federal criteria for disaster assistance, Texas Emergency Management Chief Nim Kidd [has requested](#) the addition of eight counties to become eligible for Federal Emergency Management Agency (FEMA) Individual Assistance programs. Those additional counties include Calhoun, Eastland, Guadalupe, Hardin, Jasper, Jones, Lamar, and Waller.

Additionally, at the direction of the Governor, Chief Kidd [has requested](#) that Harris County become eligible for FEMA's Public Assistance program.

Additional counties may be added to the Governor's request as additional damage assessments are completed in affected communities.

OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

OPERATIONAL OBJECTIVES:

1. Ensure the safety of responders and the public throughout the duration of the incident.
2. Monitor conditions and adjust resource allocations as needed. Maintain rotation schedule to ensure that personnel receive sufficient rest periods.
3. Support the expedited restoration of power across affected areas. Monitor restoration progress and address any barriers swiftly.
4. Coordinate with local, state, and federal agencies, as well as non-profit organizations, to streamline recovery efforts and ensure efficient use of resources.
5. Coordinate with FEMA, TDEM Regions and the Incident Support Team (IST) on Disaster Survivor Assistance Team (DSAT) priorities.
6. Coordinate with FEMA on location and setup of the Disaster Recovery Center and Joint Field Operation.
7. Ensure disaster survivor access to resources through shelter transitioning, community feeding operations, and commodity distribution planning.
8. Remain vigilant for incidents occurring within incidents and stand ready to execute actions to meet the needs arising from them.
9. Maintain communication and information flow regarding resources with the public/media and appropriate federal, state, and local stakeholders and assure coordination through the affected DDC(s).

NWS Flood Gauges: as of 03:00 AM, May 21

Major river flooding is being reported at the Trinity River near Liberty.

Major river flooding is being reported at the Neches River near Saltwater.

Region 3 (Includes DDs 5, 6, 14, and 15)

DD 5 – Mt. Pleasant (Includes Bowie, Cass, Delta, Franklin, Hopkins, Lamar, Morris, Red River, and Titus Counties)

DDEOC-5 activated to Level III (Increased Readiness).

DD 6 – Tyler (Includes Anderson, Camp, Cherokee, Gregg, Harrison, Henderson, Marion, Panola, Rains, Rusk, Smith, Upshur, Van Zandt, and Wood Counties)

Tyler County: On May 17, the Tyler County Judge issued a voluntary evacuation order.

Region 4 (Includes DD 16)

DDEOC 16 Houston activated to Level II (Escalated Response Conditions).

DD 16 – Houston (Includes Austin, Brazoria, Chambers, Colorado, Fort Bend, Galveston, Harris, Liberty, Matagorda, Montgomery, Walker, Waller, and Wharton Counties)

Austin County: The Austin County Office of Emergency Management (OEM) reports roadways in Bellville have been cleared of debris and the San Bernard Electric Cooperative (Co-op) crews are working to restore power.

Harris County: The city of Houston has started door-to-door wellness checks for residents on the State of Texas Emergency Assistance Registry (STEAR) that did not respond or requested assistance.

Liberty County: Power outages have affected approximately 9,300 residents throughout Liberty County.

Montgomery County: On May 19, the San Jacinto River Authority reported Lake Conroe Dam discharging 1,599 cubic feet per second (cfs).

Walker County: On May 18, the Walker County Emergency Operations Center (EOC) will shut down and divert all phone calls to the Walker County Emergency Management Coordinator (EMC).

Waller County: Waller County EOC activated to Level I (Emergency Conditions).

RESPONDING STATE AGENCIES/ORGANIZATIONS REPORTS

STATE RESOURCES COMMITTED

Texas Division of Emergency Management, Texas A&M University System (TDEM): Mass Care has begun collaborating with our Voluntary Organizations Active in Disaster (VOAD) partners and locally impacted counties.

Communications Coordination Group (CCG):

TDEM Communications Coordination Group (CCG) is monitoring the situation with public, private, and volunteer sectors, and is assessing and adjusting resources for severe weather. Cellular providers are assessing the current situation. AT&T is reporting customers experiencing degraded service in the greater Houston area,

and AT&T is working to assess the damage and restore services. The AT&T FirstNet Response Operations Group (ROG) has two on air solutions in Waller County. Carriers are deploying generators and back-up power as needed. The networks have redundancies and overlaps which are mitigating the loss of power in some areas.

The Commission on State Emergency Communications (CSEC) is contacting 911 Public Safety Access Point (PSAP) centers to confirm operational status. Public Safety networks in Harris County have experienced some degradation but are operational. The city of Houston has some issues with the backhaul network but is working on alternative solutions. Most of the issues are related to the loss of primary power and are being mitigated by back-up power sources.

Amateur operator networks providing regional emergency communications support reported no outages or requests for assistance. Coordination is being established between Emergency Support Function (ESF) 2 Communications and ESF 12 Energy, for power restoration to communication locations. Coordination between the Texas Department of Public Safety (DPS), Office of Statewide Interoperable Communications (TXSWIC), FEMA Region 6 Communications, and private and public partners is ongoing.

Incident Support Task Force (ISTF): There are two ISTF members assigned to the SOC.

TDEM Private Sector Coordination: TDEM continues to communicate with private sector partners in the affected areas. Quotes have been obtained for leasing 2,300 generators for the city of Houston to power traffic signals.

Texas A&M University AgriLife Extension (AgriLife): The AgriLife SOC Liaison distributed the TCEQ Carcass Disposal Guidelines to Disaster Assessment and Recovery (DAR) Agents in the field. A STAR was filled to activate up to 20 DAR Agents to assist with damage assessments. A DAR Agent is supporting logistics for the RELLIS Incident Support Team (IST) [until May 24](#). A DAR team is staged in College Station to assist with damage assessments, and [six person DAR teams completed iSTAT damage assessments in Jasper, Hardin, and Lamar Counties](#).

Texas A&M Engineering Extension Service (TEEX): Texas A&M Public Works Response Team (TX-PWRT): The TX-PWRT SOC LNO continues to monitor WebEOC for requests and is working with TCEQ on water/wastewater (W/WW). [The TX-PWRT in Lufkin assisted TDEM with Public Assistance damage assessments in San Jacinto County and Individual Assistance damage assessments in Waller County. The TX-PWRT team in Conroe remains staged and is prepared to respond to state or local requests. TX-PWRT has one representative at DDEOC 16 and one representative at the IST at RELLIS.](#)

Texas Task Force 1 (TX-TF1): TX-TF1 has a mission ready package (MRP) of six Flood Water Boat Squads, comprising 26 personnel from both TX-TF2 and TX-TF3 in Huntsville. TX-TF1 crews will remain pre-positioned in TDEM Regions 2,3,4,6 and 8.

Texas A&M Forest Service (TAMFS): Seven TAMFS and five All Hazards Incident Management Team (AHIMT) personnel continue to support TDEM with logistics and commodity tracking for the Resource Staging Area (RSA) at NRG Stadium. Two AHIMT and 24 TIFMAS personnel are supporting two Point of Distribution (POD) sites in Houston with commodity distribution and burn rate tracking. Two TAMFS saw teams continue to work with Houston Fire Department (FD) in clearing residential roads north of downtown and are working their way south, and approximately 15 miles of road have been cleared. Three TAMFS and one AHIMT personnel continue to support DDEOC 16 Houston.

Texas A&M Veterinary Emergency Team (VET): On May 15, one Type 4 VET was deployed to the Emergency Animal Shelter at the Coldspring Community Center, in San Jacinto County, is housing 37 dogs and 13 cats. Ten dogs were discharged on May 19, and another 10 animals were treated on May 20.

Texas Commission on Environmental Quality (TCEQ): TCEQ has staff available to respond to any air, water, or waste related issues, including drinking water and wastewater issues and/or emergency response activities. Staff are also available to provide technical assistance and guidance on debris management. As of May 20, TCEQ is tracking 32 drinking water systems that are on a Boil Water Notice (BWN) affecting 13,538 residents.

Texas Department of Criminal Justice (TDCJ): Multiple TDCJ Agricultural Operations Units sustained bridge, fence, road, barn, levee, and crop field damage, and a \$550,930.00 crop loss was estimated. The staff and inmate population remain unaffected by the flooding as water levels recede.

Texas Department of Public Safety (DPS): The DPS Tactical Marine Unit (TMU) has deployed six flat water boats to Conroe. The DPS Aviation are conducting patrols in low-lying areas in search of possible water rescues needed and identifying high-water areas. The Texas Department of Public Safety is providing the following resources in support of severe weather affecting Texas. DPS Aviation Operations Division has four helicopter teams stationed in Dallas, Austin, El Paso, and Edinburg ready to respond and DPS relocated a helicopter with hoist capabilities from Austin to Houston. Texas Highway Patrol's (THP) Tactical Marine Unit (TMU) has rescue specialists assigned to hoist capable helicopters in Austin and Dallas, and flood water boats throughout the state.

The DPS THP TMU deployed two swift water Zodiac boat crews to the Houston area to assist with water rescues and are working with other state and local rescue teams. A TMU representative reported to the IST in RELLIS to coordinate with TX-TF1.

DPS THP Troopers from Conroe and Rosenberg were deployed to assist Troopers in Houston to provide patrols and security to prevent looting due to widespread power outages and storm damage. DPS Troopers are also providing traffic control at intersections where power is out. DPS has personnel staffed at several DDEOCs, RELLIS, and the Houston Police Department (PD) Command Post.

Texas Department of State Health Services (DSHS): DSHS has LNOs assigned to the SOC and an Ambulance Strike Team (AST) in Hardin County. Three SWX PKG from EMTFs 2,4,7, and 8 are on standby, and EMTF's 1,9, and 11 are activated for situational awareness. The Catastrophic Medical Operations Center (CMOC) activated and is coordinating with healthcare facilities to assist as needed. [As of May 20, HCA Houston free standing emergency department \(FSED\) in Cypress Fairbanks is closed due to lack of power and HCA Houston Healthcare North Cypress remains on generator power. Nine End Stage Renal Disease facilities are closed, one is on divert, and seven are running on generator power.](#)

Texas Department of Transportation (TxDOT): [As of May 20, nine state-maintained roads were impacted by weather, including six road closures, and all TxDOT traffic signals have been repaired and are working on generator power.](#) TxDOT submitted a State of Texas Assistance Request (STAR) for 75 generators that that were delivered on May 20. [TxDOT is working with the city of Houston on a STAR for assistance with 120 intersections.](#)

Texas Health and Human Services Commission (HHSC): HHSC is remotely supporting the State Operations Center. HHSC has activated contingency contracts and has purchased [15 trucks of water and seven trucks of ice.](#) [As of May 20, three nursing facilities and four assisted living facilities remain on generator power but are operational. Nine intermediate care facilities are without power and have relocated their residents, and 34 Home and Community-based Services \(HCS\) are without power. HHSC has been approved to issue Supplemental Nutrition Assistance Program \(SNAP\) replacement benefits for impacted SNAP recipients who apply in person at an eligibility office the week of May 20.](#)

Texas Military Department (TMD): TMD has a SOC Support Team in Austin and has activated three Ground Transportation Platoons (GTP) and one Ground Transportation Company Headquarters (GTCHQ). One GTP is staged in Huntsville, one GTP in Woodville and one GTP in Shepherd. [The two UH-60 Blackhawk helicopters crews were released back to their squadrons. On May 20, TMD activated an additional five General Support Units \(GSU\), one Ground Support Unit Headquarters \(GSUHQ\), and one Liaison Office-Field Support \(LNO-FST\) team for POD and RSA operations. A total of 220 personnel and 19 vehicles have been activated in support of 24-0014 26APR Severe Weather.](#)

Texas Parks and Wildlife Department (TPWD): TPWD has assigned two liaisons to the SOC, one liaison to DDEOC 14 Lufkin, one liaison to DDEOC 16 Houston, and additional personnel and equipment are activated to respond to affected areas as

needed. TPWD has performed 261 rescues, 144 evacuations, and 117 animal evacuations for a total of 522 responses for this incident.

Public Utilities Commission of Texas (PUC): There are approximately 7000 personnel assigned to power restoration, including 6000 personnel from mutual aid agreements. On May 20, there were approximately 199,000 outages remaining in the CenterPoint territory and the bulk of power restorations are expected to be completed by May 22. Center point has provided a map of expected restoration dates. <http://centerpointenergy.com/StormCenter>.

Texas Department of Information Resources (DIR): The DIR has one staff member deployed to the SOC. DIR continues to monitor the situation using cybersecurity tooling and threat intelligence feeds. No cyber threats related to this weather event have been identified. There are no requests for network or technology support.

American Red Cross (ARC): As of May 20, the ARC has six shelters open with a population of 204. An Incident Management Team (IMT) has deployed a basecamp and a field kitchen to Houston. The ARC has distributed 9,663 snacks and 18,298 meals. The ARC is supporting cooling centers in the city of Houston. ARC teams are conducting damage assessments in Harris, Polk, and San Jacinto Counties.

The Salvation Army (TSA): TSA is conducting a feeding operation in conjunction with the Southern Baptist Texas Convention (SBTC) at The Salvation Army Houston Area Command Warehouse. TSA will stage two feeding units in Conroe to serve the Huntsville and Cold Spring areas. The Salvation Army has an IMT in Houston. On May 4, TSA is providing community feeding operations at the Santa Fe Admin Building, 1680 CR 3549, Cleveland TX. TSA now has mobile feeding units in Harris, Liberty, Montgomery, Polk, San Jacinto, Trinity, and Walker counties. TSA has set up a base camp operation with the Southern Baptist Texas Convention Kitchen in Houston. The field kitchen operations are providing 3,500 meals daily. As of May 15, 20,107 meals, 8,331 snacks and 11,205 drinks have been distributed.

Southern Baptist Texas Convention (SBTC): A site is being set up at Central Baptist Church in Livingston to include an Incident Management Team, Cleanup and Recovery Team, and damage assessments. Additional teams on site include shower, laundry, feeding team, and refrigeration unit. As of May 16, SBTC has provided 3,640 volunteer hours, 19,913 meals, and 119 showers.

TEXANS ON MISSION (TOM): TOM has two Incident Management Teams (IMT) in Conroe and Kingwood. The TOM flood recovery team in Conroe demobilized on May 18, and the remaining work orders to be completed by the Katy-Montgomery team. IMTs have provided electrical support, shower, laundry services, boxes, and meals

to residents. Local flood recovery teams are in Rising Star and will have additional support coming to the area in the next few days. TOM has provided 462 showers, 5,191 meals, 751 boxes, 346 loads of laundry, and 9,298.5 volunteer hours as of May 20.

STATE RESOURCES COMMITTED

Agency	Resource Kind and Type	Personnel	Equip	Status	Location
TDEM	Mass Care ESF6	1	0	Assigned	Austin
TDEM	ISTF HQ staff	0	0	Released	Austin
TDEM	ISTF Staff	1	0	Assigned	Austin
AgriLife	DAR Strike Team	12	12	Activated	College Station
AgriLife	SOC Liason	1	0	Assigned	Austin
AgriLife	Extension Admin	2	0	Activated	College Station
AgriLife	DDEOC 14, 15 & 16 Liaisons	3	0	Available	Beaumont, Houston, and Lufkin
AgriLife	County Extension Agents	7	0	Available	Liberty, Montgomery, Polk, San Jacinto, and Walker Counties
AgriLife	IST Liaison	1	0	Assigned	RELLIS
AgriLife	IST Logistics	1	1	Assigned	RELLIS
AgriLife	DAR Agents	12	12	Assigned	DD 5
Texas A&M Veterinary Emergency Team	Type 4 VET	7	5	Assigned	Coldspring
TAMFS	SOC Support	1	0	Assigned	Austin
TAMFS	AHIMT	7	0	Assigned	Region 4
TAMFS	DDEOC/RSA Support	7	0	Assigned	Region 4
TAMFS	SOC Liaison	1	0	Assigned	SOC Austin
TAMFS	Saw Crews	6	0	Assigned	Houston
TAMFS	TIFMAS POD Support	24	0	Assigned	Region 4
TX-PWRT	ESF 3 SOC LNO	2	1	Assigned	SOC Austin
TX-PWRT	ESF 3 Rep	1	2	Assigned	IST-RELLIS
TX-PWRT	PWRT 1	11	8	Assigned	Conroe
TX-PWRT	PWRT 2	7	4	Assigned	Lufkin
TX-TF1	HSART Rescue Swimmers	3	0	Assigned	Brazos And Bexar Counties
TX-TF1	SWR Boat Squad	2	0	Assigned	Brazos And Bexar Counties
TX-TF1	SWR Boat Squad	6	4	Assigned	Wharton County WS Fort Worth
TX-TF1	SWR Boat Squad	6	4	Assigned	Tyler County WS Hurst/STRAC

Agency	Resource Kind and Type	Personnel	Equip	Status	Location
TX-TF1	SWR Boat Squad	6 2	4 1	Assigned	Leon County WS El Paso WGS 2
TX-TF1	SWR Boat Squad	6	4	Assigned	Freestone County WS Austin
TX-TF1	SWR Boat Squad	6	4	Assigned	Caldwell and Guadalupe Counties WS Killeen
TX-TF1	SWR Boat Squad	6	2	Assigned	Bexar County WS San Antonio
TX-TF1	Type 4 US&R	28	12	Assigned	Brazos County
TX-TF1	Tx-TF1	17 2	5 1	Assigned	Walker County WGS 1
TX-TF1	NC-TF1	16	5	Assigned	Jefferson County
TX-TF1	SC-TF2	16	4	Assigned	Montgomery County
TX-TF1	TX-TF2 MRP	20	6	Assigned	Dallas County
TX-TF1	TN-TF2	16	4	Assigned	Hardin County
TX-TF1	TX-TF1	6	4	Assigned	Jasper County WS Gainesville
TX-TF1	TX-TF1	6	4	Assigned	Liberty County WS Conroe
TX-TF1	HPV	4	2	Activated	Polk County
TX-TF2/ TX-TF3	Water MRP	26	0	Assigned	Montgomery County
DIR	SOC LNO	1	0	Activated	Austin SOC
DPS	SOC	2	2	Assigned	Austin
DPS	Helicopters w/Hoist	9	3	Activated	Austin, Dallas, Houston
DPS	Tactical Marine Unit	23	8	Activated	Montgomery
DSHS	SOC LNO	1	0	Assigned	Austin
DSHS	SCO	1	0	Assigned	Austin
DSHS	MIST	2	0	Assigned	Austin
DSHS	MIST	1	1	Assigned	TDEM IST, RELIS, College Station
DSHS	SWX PKG	21	11	Assigned	TDEM IST, NRG RSA Houston
DSHS	CMOC	8	0	Assigned	Houston
DSHS	AST	11	6	Assigned	Houston
DSHS	MIST	1	1	Assigned	Houston
HHSC	SOC Liaison	1	0	Assigned	Austin
HHSC	DDEOC 16 Liaison	1	0	Assigned	Houston
PUC	SOC Liaison	1	0	Assigned	Austin
TAHC	DAR Strike Team	26	6	Activated	College Station

Agency	Resource Kind and Type	Personnel	Equip	Status	Location
TAHC	SOC Representative	1	0	Available, On-Call	Austin
TAHC	TAHC Emergency Management	1	0	Available, On-Call	Virtual
TAHC	TAHC Emergency Management	1	1	Available, On-Call	Walker County
TAHC	Livestock Inspectors	4	4	Available, On-Call	TDEM Regions 3, 4 & 8
TAHC	Regional Manager	1	1	Available, On-Call	Erath County
TCEQ	SOC Liaison	1	0	Assigned	Austin
TDCJ	SOC Liaison	1	0	Assigned	Austin
TMD	SOC Support	5	0	Assigned	Austin
TMD	Ground Transportation Platoon A	10	5	Assigned	Woodville
TMD	Ground Transportation Platoon B	10	5	Assigned	Shepherd
TMD	Ground Transportation Platoon C	10	5	Assigned	Huntsville
TMD	Ground Transportation Platoon HQ	14	4	Assigned	Huntsville
TMD	UH-60 Blackhawk (Alamo 74)	6	1	Released	Martindale
TMD	UH-60 Blackhawk (Alamo 62)	6	1	Released	Martindale
TMD	GSU-HQ	6	0	Activated	Camp Mabry
TMD	LNO/FST	3	0	Activated	Austin
TMD	GSU	30	0	Activated	California Crossing
TMD	GSU	30	0	Activated	California Crossing
TMD	GSU	30	0	Activated	Corpus Christi
TMD	GSU	30	0	Activated	Westheimer
TMD	GSU	30	0	Activated	San Antonio
TPWD	SOC Liaison	2	2	Assigned	Austin
TPWD	DDEOC 14 Liaison	1	1	Available	Lufkin
TPWD	DDEOC 16 Liaison	1	1	Assigned	Houston
TxDOT	SOC Liaison	1	0	Assigned	Austin

Agency	Resource Kind and Type	Personnel	Equip	Status	Location
TxDOT	EMC	1	0	Assigned	TxDOT HQ
TSA	SOC Liaison	1	0	Assigned	Austin
TSA	IMT	5	0	Assigned	Dallas / Fort Worth
TSA	SBTC Mobile Field Kitchen	0	1	Assigned	Harris, Liberty, Montgomery, Polk, San Jacinto, Trinity, and Walker Counties
TSA	Mobile Feeding Units	6	3	Assigned	Harris, Liberty, Montgomery, Polk, San Jacinto, Trinity, and Walker Counties

FINAL COMMENTS: The State Operations Center (SOC) is at Level II (Escalated Response Conditions). The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

This Situation Report can be found on the TDEM webpage at:
<https://tdem.texas.gov/response/state-operations-center#tab-3>

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